

## 2018 Constellation Award

### 1. SOCAP Australia Constellation Award - 2018 Nominations

**The SOCAP Australia Constellation Award acknowledges an experienced team within the SOCAP membership which has made a significant contribution to improving the status of consumer affairs, complaint prevention or complaint handling within their business or industry going above and beyond their job description within an organisation and industry.**

**Nominations are welcome from Business, Government and non-government sectors.**

**Please contact the SOCAP Australia office directly if you have any questions regarding the nomination process. Nominations close COB 27 July 2018. Phone 02 8095 6426 or email: [socap@socap.org.au](mailto:socap@socap.org.au).**

\* 1. Nominee name:

\* 2. Nominee position:

\* 3. Nominee organisation

\* 4. Nominee email address and phone number:

\* 5. Pre requisites:

In order to be eligible for consideration for the SOCAP Australia Constellation Award please confirm that the nominee:

- Are current financial SOCAP Australia members - either individual or named as part of a corporate membership
- Have worked 5 years or more within the consumer affairs/complaints industry
- Is able to provide written testimonials from at least one member of the industry to support this nomination (see below)

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### 2. SOCAP Australia Constellation Award Nomination

\* 1. Tell us how the nominee has: Excelled in their role

\* 2. Tell us how the nominee has: Contributed to outstanding service delivery

\* 3. Tell us how the nominee has: Added value to your organisation

\* 4. Please provide further supporting information such as metrics, methods and measures to support the nomination as may be required for each of the key achievements above.