

2018 Stellar Achievement Award

1. SOCAP Australia Stellar Achievement Award - 2018 Nominations/Applications

The SOCAP Australia Stellar Achievement Award acknowledges a more experienced individual within the SOCAP membership who has made a significant contribution to improving the status of consumer affairs, complaint prevention or complaint handling within their business or industry, going above and beyond their job description within an organisation and industry.

Nominations are welcome from Business, Government and non-government sectors.

Please contact the SOCAP Australia office directly if you have any questions - phone 02 8095 6426 or email: socap@socap.org.au. Nominations close 27 July 2018.

* 1. Nominee name:

* 2. Nominee position:

* 3. Nominee organisation

* 4. Nominee email address and phone number:

* 5. Pre requisites:

In order to be eligible for consideration for the SOCAP Australia Stellar Achievement Award please confirm that the nominee.

- Is a current financial SOCAP Australia member - either individual or named as part of a corporate membership
- Has worked 5 years or more within the consumer affairs/complaints industry
- Is able to provide written testimonials from at least one member of the industry to support this nomination (see below)

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2. SOCAP Australia Stellar Achievement Award Application/Nomination

- * 1. Tell us how the nominee has: Excelled in their role

- * 2. Tell us how the nominee has: Contributed to outstanding service delivery

- * 3. Tell us how the nominee has: Added value to your organisation

* 4. Please provide further supporting information such as metrics, methods and measures to support the nomination as may be required for each of the key achievements above.